



National Response Center

Presentation to RRT4

Travis McWhirter

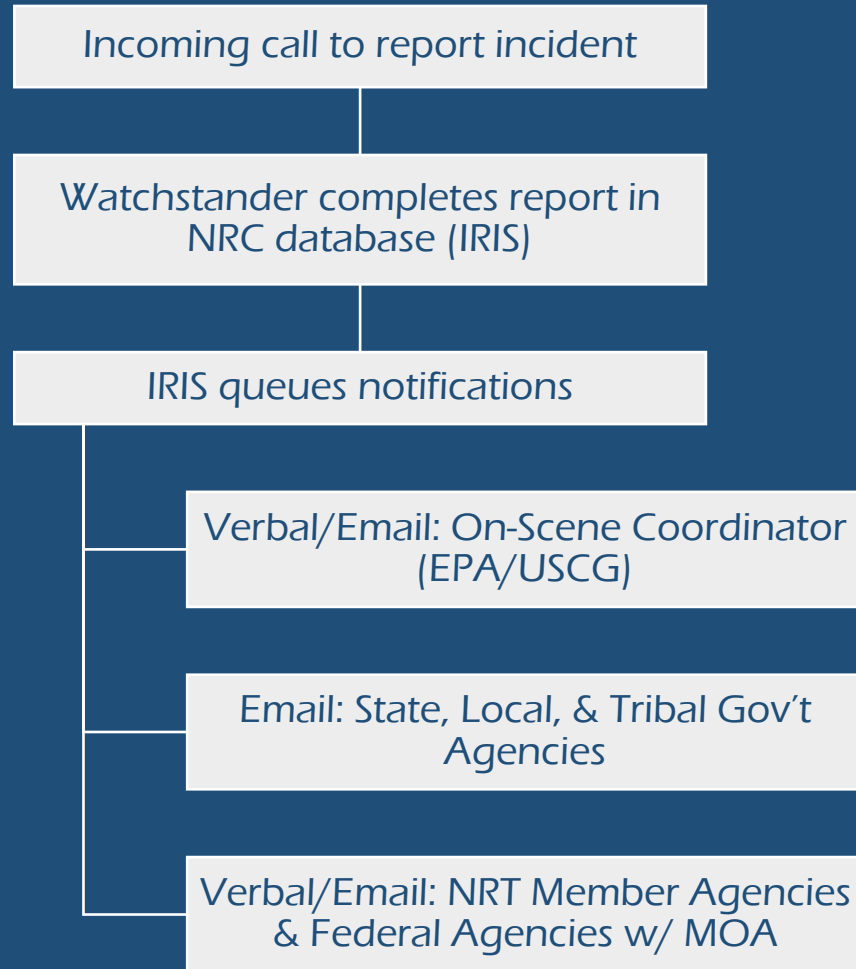
NRC Director

13 May 2026

NRC Modernization (IRIS 2.0)

- Requirements Analysis completed March 2026, and Appian selected as vendor for software upgrade.
- Anticipate replace existing capabilities in kind by Fall 2026
- Implementing new capabilities – Fall 2026 onwards
 - Web-based reporting
 - District / Region specific Dashboards
 - Migrating 30 years' worth of data
 - More robust incident specific fields (i.e. Cyber, rail, lithium)
 - Input from NRT member agencies and stakeholders
 - Continual feedback and improvements

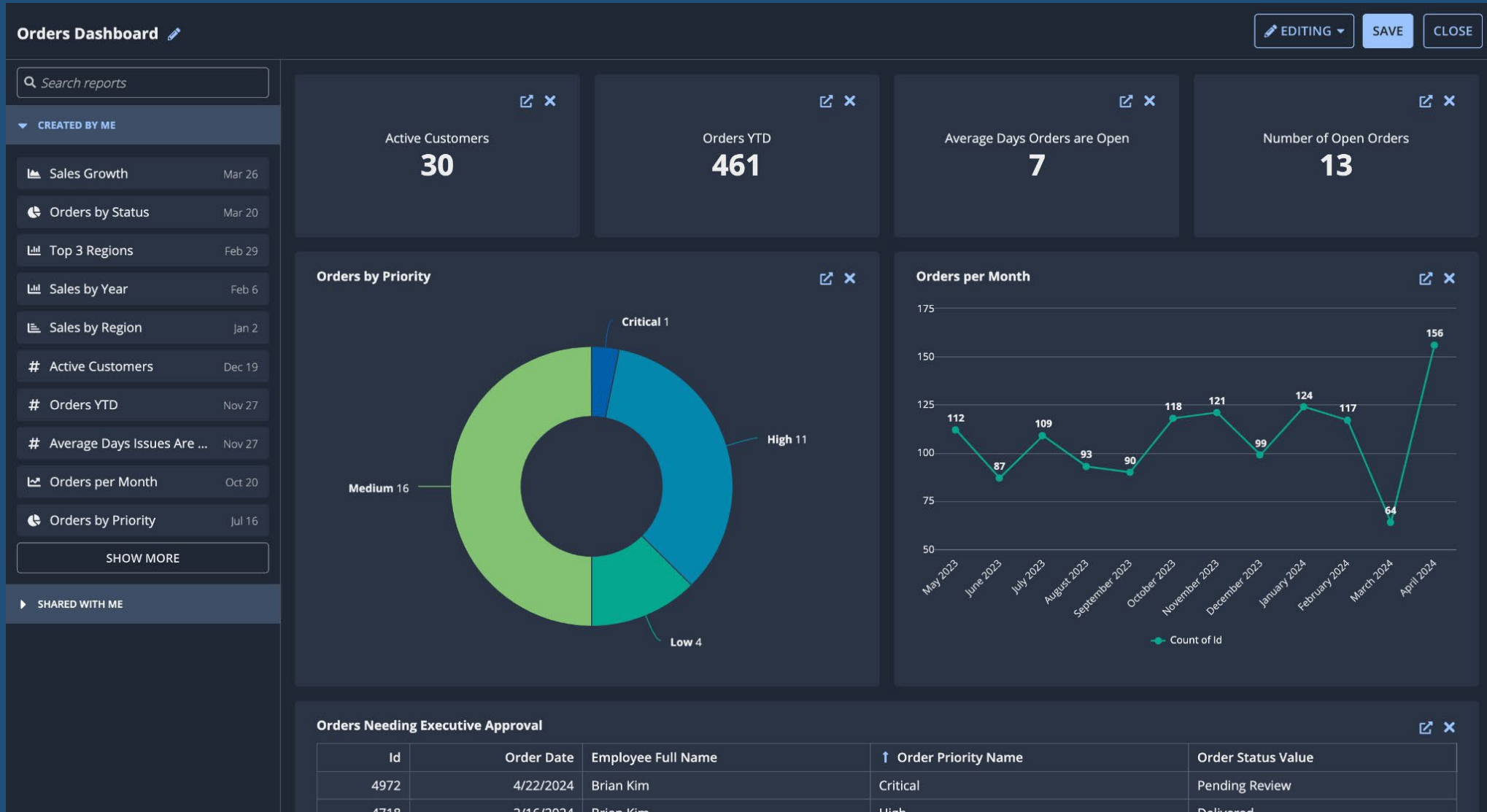
Notification Procedure



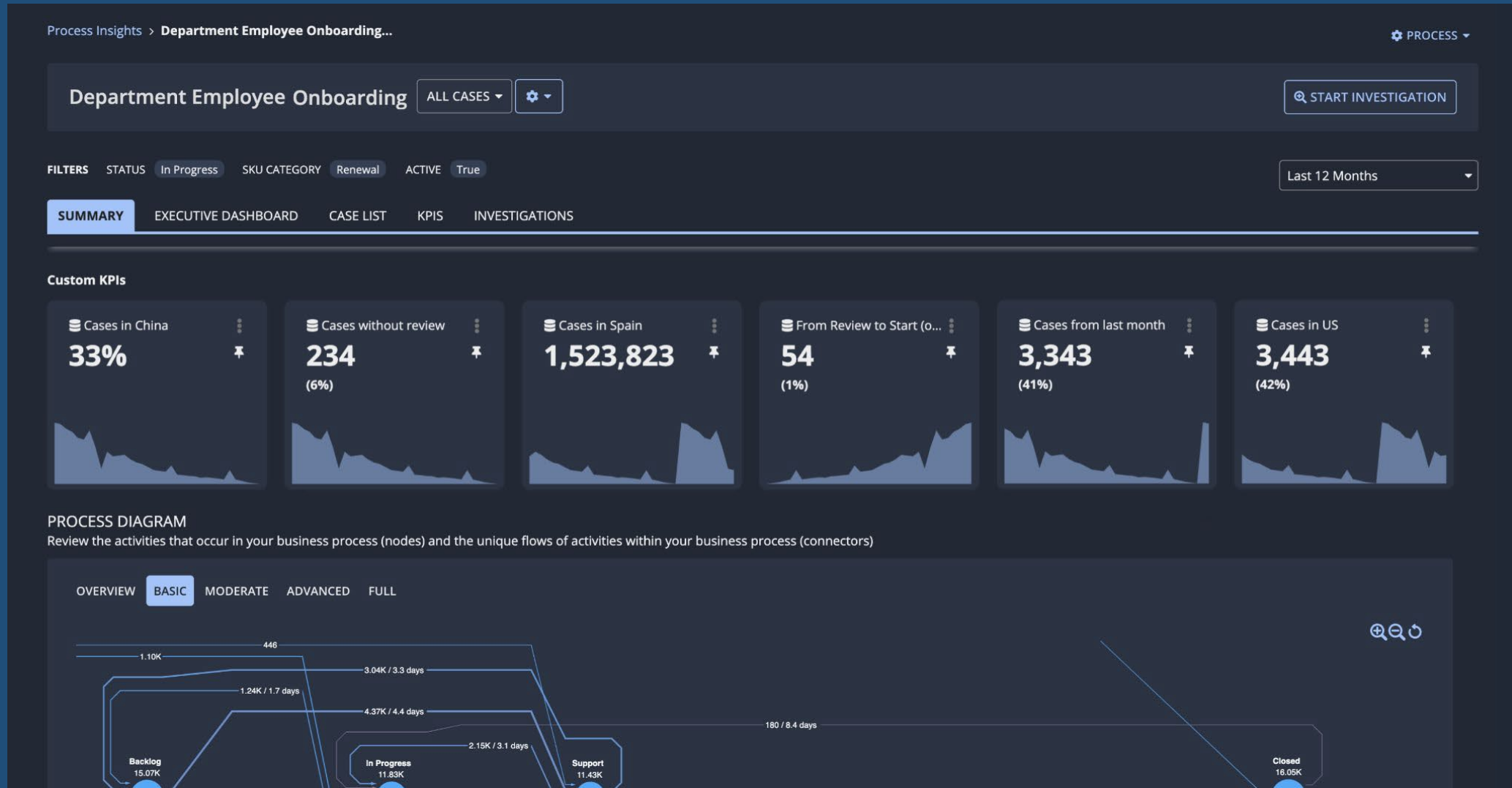
Annual Statistical Data (Avg)

- ~75,000 phone calls fielded
- 32,000 reports processed
- Agency notifications per report: 23
- Report processing time: 12 min.
- Total NRC Notifications: 725,000

Appian Dashboard Example



Appian Dashboard Example



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Contact the NRC 24/7

1-800-424-8802 (National Pollution Hotline)

1-800-424-0201 (Federal Railroad Administration Reporting)

1-877-249-2824 (NRC Port Security Reporting)

(202)-267-4477 (Telecommunication Device for the Deaf - TDD)

Email us at: nrc@uscg.mil

Visit our website: <https://nrc.uscg.mil>

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